

1.25 Lesson 3A, Exercise 3

Presenter We'll be back after this short commercial break ...

1 The North Sands Hotel is a luxury 24-bedroom hotel overlooking the breathtakingly beautiful Kingsbury estuary. We are looking for an energetic chef to join the team in our busy four-star restaurant. The 35-hour week is Tuesday to Friday mornings, or Wednesday to Saturday evenings, on alternate weeks and the salary is £25,000 per year. Experience of working in a restaurant or hotel kitchen is essential. To request an application form, ring Sam Westways on 01392 562265. The closing date for applications is the 30th of November.

2 At Burton's Restaurant we believe that the customer is king. We pride ourselves on the standard of our food and service. We have recently opened a new restaurant in Exeter and we are looking for a waiter or waitress to join our hard-working, friendly team. The successful applicant will work well under pressure while maintaining excellent customer service. Previous experience is essential, and references will be required. You will work full-time and earn £7.50 an hour, plus tips. This can be as much as £25 at busy times. Ring Harry Burton on 01392 516233.

3 Have you worked in the hotel industry? Do you want to take the next step in your career? Then you may be the person we are looking for. We are currently seeking a reliable, confident and flexible receptionist to work on the front desk of our prestigious five-star hotel in the centre of Exeter. Your job will involve dealing with the public, and you will often be the first point of contact for our guests. Working alongside our experienced reception manager, you will learn how to operate the switchboard and online booking system. You will work weekends, but you will get Tuesdays and Wednesdays off in lieu. We are offering a competitive package: £12,000 a year, with 15 days' holiday. Ring Maya Evans on 01392 545454.

4 Just left school? Want to earn some money in the summer holiday before you start college? Looking for your first job? We require two fit and healthy people to work as porters at our seaside hotel. The hotel has recently been refurbished to a high standard, but does not have a lift. Working closely with the receptionist, you will assist our guests on arrival and departure, carrying luggage to their rooms if required. You will earn £5.50 an hour and work Monday to Friday from two till nine. Please ring Amanda on 01392 567909 or drop by at the Queen's Hotel near Exmouth Marina.

1.26 Lesson 3C, Exercises 1 and 2

- 1 I left school at sixteen and started working on a market stall. Now I've just opened my first shop. Some of my friends who went on to university can't find work or are in boring low-paid jobs. They had a good time at college for a few years but I really don't know why they bothered to stay in education. Working for yourself is the best education there is – much more useful than a degree.
- 2 I went straight into work after leaving school at the age of eighteen. I got a job in local government. But I think it was a mistake as there weren't any chances for promotion. I think graduates get more interesting jobs, so I decided to go to university to further my career. Studying for a degree was one of the best experiences of my life. I loved my subject, and now I'm looking for a new job – better-paid and more interesting than my last one.
- 3 I always wanted to be a pharmacist, so I did a degree in pharmacy, followed by two years' training. I must say the course was really hard work and I didn't enjoy it much at the time. But I don't regret it because without it I couldn't have got the job I have now. The other thing is that a university education teaches you a lot about yourself. I think I'm a more confident person because I did a degree.
- 4 I finished my philosophy degree a few months ago, but I haven't been able to find a job. The course was really hard work but reasonably interesting. However, I don't think it was a good idea to choose philosophy as many employers think it's irrelevant. If I could go to university again, I'd study something more useful like business studies. I think it's really important to think how the particular course you plan to do is going to help you get a job.
- 5 I got quite a shock when I got my first job after graduating from university. My boss had been in the same class as me at school! She went straight into work at eighteen and now she's earning more than me! Actually, she wants to go to university now. And I think that's probably a much better way to do it. I think you'll get more from university if you spend some time working first.

1.27 Lesson 3C, Exercise 4

University in the UK: fact file

- In the UK approximately 40% of school-leavers go on to study at university, compared with 8% in the early 1980s.
- 15% of all university students are from outside the UK. The most popular subjects with foreign students are business studies and engineering.
- Most undergraduate courses take three years of full-time study to complete.
- University education is subsidised by the government. British and EU students pay towards their tuition fees and have to pay their own living expenses. They can usually take out a government loan for this, which they pay back when they reach a certain level of income.
- Vocational courses are becoming more popular. 90% of people who take degrees in the UK go on to get a job or do further study.
- People with degrees are likely to earn on average £100,000 more during their working lives than non-graduates.

1.28 Lesson 3E, Exercise 3

Woman's work?

ToddlerWorld Nursery was delighted to employ a trainee – twenty-two-year-old Jonathan Brown – as their first male nursery schoolteacher. He was also the only man who applied for the job, but, insists Margery Bowman, head teacher of ToddlerWorld, by far the best applicant. 'Both boys and girls will benefit from the experience of having a male role model in the nursery,' says mother of two, Marjory. Jonathan has always been interested in childcare. His own mother is a childminder and his father is a teacher. 'I've always helped Mum with looking after all the children,' he says. 'I'm used to changing nappies, feeding babies, reading stories and playing with Lego.'

But Jonathan is a rare male in a female world. Only 2% of nursery teachers are men and this hasn't changed for ten years. Roger Olsen of the National Nursery Trust said, 'Men are often viewed with anxiety and suspicion in a children's environment. Or they are expected to do things the way women would do them. But men bring different things into childcare and this has to be recognised.' Jonathan agrees. He is a qualified under-7s football coach, and plans to introduce football lessons to the nursery for boys and girls.

What do Jonathan's friends think of his choice of career? 'Actually, most of them are pretty cool about it now,' he says, 'though they do make jokes about nappies. And I've found that girls are actually quite impressed – so that's good!'

A man's world?

Ten years ago there were very few female air-traffic controllers. It was seen as a man's world. But now 25% of air-traffic controllers in the UK are women and the number is increasing.

Caroline Beck is one of them. She says, 'I've always been interested in planes because of my dad. He knew a lot about them. For a while we lived near Heathrow airport and we used to watch all the planes taking off and landing.'

She was determined to be an air-traffic controller. 'The twelve months of training, the exams and the air-crash simulation exercises were tough,' says Caroline, 'but I was well-prepared for my career. What I wasn't prepared for was the reaction of some of the men, especially the older ones.'

The new women controllers were viewed with suspicion and they had to work twice as hard to be accepted by their male colleagues. Nowadays things are better, but women are still in a minority. 'I'm the only woman in my team, but I get on well with my colleagues. There are still plenty of jokes about women – the men say that we can't read maps, which isn't true – but I generally don't mind. My job is highly responsible and stressful, but I know I'm good at it.'

1.29 Lesson 3F, Exercise 1

- Manager** How did you find out about the job?
Emily I saw it advertised on a recruitment agency website.
Manager You've worked in catering before, haven't you?
Emily Yes, I have. I used to help out at my uncle's restaurant.
Manager What did you do there?
Emily First of all just washing up in the kitchen. But then I took orders, and served food and drinks. Occasionally I answered the phone and took reservations.
Manager Did you enjoy the work?
Emily Yes, I did, though it was very tiring on busy nights.
Manager And you worked there for about a year, didn't you?
Emily Yes, about a year, part-time.
Manager I see. And why do you think you're the right person for this job?
Emily Because I'm hard-working and reliable, and I enjoy dealing with the public. I'm also good at working in a team.
Manager Well, thanks for coming in, Emily. We'll be in touch before the end of the week.

1.30 Grammar Builder 3, Part 3, Exercise 1

- 1 You're hard-working and enthusiastic, aren't you?
- 2 He enjoyed the work, didn't he?
- 3 You've worked in a hotel before, haven't you?
- 4 The job involves dealing with customers, doesn't it?
- 5 You wouldn't be able to start until May, would you?
- 6 Bar staff must do shift work, mustn't they?
- 7 You won't tell anyone, will you?
- 8 You can drive, can't you?

1.31 Lesson 3F, Exercises 5 and 6

- Manager** Gary Smith?
Gary That's right.
Manager Good morning. My name's Julia Rayworth.
Gary Good morning. Pleased to meet you.
Manager And you. Come in. Take a seat.
Gary Thank you.
Manager Thanks for coming in.
Gary You're welcome.
Manager You live locally, don't you?
Gary Yes, I do. I live in the village near the farm!
Manager Right. That's great! Why do you want this job?
Gary Well, I need work during the summer to pay for my university fees.
Manager I see. Have you got any experience of this type of work?
Gary Well, not exactly, but I'm used to working outdoors. I used to help a neighbour with her garden. She was too old to look after it.
Manager That's interesting. What kinds of things did you do?
Gary I cut the grass, I looked after the trees ... everything, really.
Manager I see. The work is physically quite demanding, and the hours are quite long. You're in good physical health, aren't you?
Gary Yes, I am. I go swimming every morning, so I'm quite fit.
Manager That's good. Why do you think you're the right person for this job?
Gary As I said, I'm fit. I'm hard-working. I'm co-operative and flexible, so I'm good at working in a team.
Manager I see. So, when can you start work?
Gary School finishes tomorrow, so I could start next week.
Manager OK. Great!

1.32 Get Ready for your Exam 2, Listening, Exercise 7

- Angus** Hi Dora, haven't seen you for a while. How are you?
- Dora** Oh, you know a bit tired of all these exams. But they're almost over now, thank goodness.
- Angus** And how did you do in your last exam? History, was it?
- Dora** Yes. OK, I think. I'm not sure, but it didn't seem difficult at all. I hope it's OK. What about you? You don't do history. What was your last one?
- Angus** Well, I've just sat my chemistry exam. It was really hard!
- Dora** I bet! Chemistry just isn't for me, although I quite like biology, I must admit. We've only got a week to go before the biology exam. How's the revision going?
- Angus** All right, I think. I think the exam might be quite hard, though. My brother did it last year and I remember him saying that it was tougher than he expected.
- Dora** Oh dear. I hope it's not the same this year. I need to get good marks so my dad will let me go travelling. I really want to travel this summer!
- Angus** Me, too! I'm off to America. Where are you planning to go?
- Dora** Around Europe, mainly, although I have cousins in the States that I'd like to visit, too.
- Angus** Great. And after that? Do you know which university you're going to?
- Dora** I'm going to Bristol to do English and drama.
- Angus** Really? I didn't know that. When did you hear from them?
- Dora** On Friday. Unless I really mess up my exams, of course! What about you? Do you know about Manchester yet?
- Angus** I'm still waiting to hear. I need to do well in my biology exams first.
- Dora** But that's no problem! You're brilliant at sciences.
- Angus** Thanks! I hope so.