

2.14 Lesson 5A, Exercise 3

baker's	bread
butcher's	sausages
chemist's	medicine
DIY store	paint
electrical store	a fridge
entertainment store	a DVD
estate agent's	a flat or a house
garden centre	a tree
greengrocer's	apples
jeweller's	a ring
newsagent's	a magazine
stationer's	a pencil

2.15 Lesson 5A, Exercises 5 and 6

1

Assistant	How can I help you?
Customer	Have you got <i>Guitar Hero 7</i> for Playstation?
Assistant	Yes, we have. Computer games are over there, on the left. Just below the sign.
Customer	Which sign?
Assistant	The sign that says 'Guitar Hero'.
Customer	Oh, OK. Thanks.
Assistant	No problem.
Customer	Great! Got it. Actually, it's for my brother. What happens if he's already got it? Can I get a refund?
Assistant	We don't give refunds, I'm afraid. Why don't you ask him first?
Customer	I can't. It's a surprise. Hmm. I'm pretty sure it's right. I'll buy it.

2

Assistant	Can I help you?
Customer	Yes. I want to buy a watch.
Assistant	OK. Is it for yourself or a gift?
Customer	It's a gift. For my girlfriend.
Assistant	I see. How much are you hoping to spend?
Customer	About £50, I suppose. Or £60 at the most.
Assistant	We don't have many watches for under £60, but there are a few. They're over here. Walk this way. ... Can you see anything you like?

Customer	Er ... ummmm. That one's OK.
Assistant	Would you like to have a closer look at the watch?
Customer	Oh ... yes, please. Thanks. Hmm. I'm not sure. It's not quite right ...
Assistant	Well, I'm afraid we don't have anything else at that price.
Customer	Ok, I'll try somewhere else. Thank you.
3	
Customer	Good afternoon. I'm looking for a magazine about snowboarding.
Assistant	Well, we have three or four. They're on the shelf, in the sports section.
Customer	Could you help me look for them? My eyes aren't very good!
Assistant	Yes, of course. Follow me.
Assistant	So ... let me see. Yes, here they are. This one is called Pro-Boarder. It's the best, in my opinion.
Customer	Hmm. Yes. That looks interesting. What's the price?
Assistant	£3.50.
Customer	That's a lot! Oh well.
Assistant	Would you like to buy it?
Customer	Yes, please.
Assistant	Is that all for today?
Customer	Yes, it is.
Assistant	So, is the magazine for your grandson – or granddaughter?
Customer	No, it's for me. Next month, I'm going snowboarding for the first time in my life!

2.16 Lesson 5B, Exercise 4

Mum Hi, Alice. Have you left the café?

Alice No, I'm still here.

Mum I've finished in the shop now.

Alice Have you bought anything?

Mum I've found a few little things. I haven't spent much money. Are you bored?

Alice No, I'm fine. I've sent a few emails.

Mum Let's have lunch. I haven't eaten since six o'clock this morning.

Alice I've had lunch. Sorry, I couldn't wait!

2.17 Lesson 5C, Exercise 2**The one and only ... Covent Garden!****Flowers, fruit and vegetables**

In the 17th century, Covent Garden was the biggest and most important flower, fruit and vegetable market in Britain. It was also one of the first markets to start selling pineapples, and for this reason, the pineapple became the market's logo. Today, there is no longer a fruit and vegetable market at Covent Garden, but you can still see pineapples as part of the architecture.

Eating and drinking

Around 1700, workers at the market often went to a pub called the Lamb and Flag to drink beer or gin after work. (It wasn't safe to drink water!) They sometimes saw illegal boxing matches there, and for that reason, the pub's nickname was the 'Bucket of Blood'! The pub is still open today. The oldest restaurant in London, Rules, is in Covent Garden. It has been open since 1798 and serves traditional English food, including pies and puddings.

Entertainment and shopping

Covent Garden is the only venue in London where buskers and other street performers are allowed to work. A lot of people want to perform there, so there are auditions and only the best artists can perform. Bon Jovi once busked there in front of a very surprised audience! In fact, if you want to spot a celebrity, Covent Garden is a good place to start. Singer Lily Allen owns a clothes shop there and if you can't afford the outfits, you can hire them just for a night out!

2.18 Lesson 5C, Exercises 5 and 6**Announcement 1**

The prize for today's competition is a meal at Rules restaurant in Covent Garden – the oldest restaurant in London. It's been open since 1798. Those waiters must be exhausted! But seriously, if you haven't been there already, it really is worth a visit. To enter our competition, all you need to do is complete this sentence in your own words: 'Covent Garden is a great place to go for dinner because ...'. Send us your entries by text or email before the end of today and we'll announce the winner as usual, on tomorrow's breakfast show.

Announcement 2

Are you a talented street performer: a musician, an acrobat or a fire-eater? Would you like to perform in front of thousands of people in London's Covent Garden? Well, why not come to our next auditions? They are being held next Monday morning, 26th July, at the North Hall. Arrive before 10.30 in the morning and be prepared to give a three-minute performance in front of six judges. There's no need to contact us before the date – just turn up!

Announcement 3

Looking for something special to wear for that big party? Come to 'Lucy in Disguise', Lily Allen's fantastic Covent Garden clothes store. The sale starts this week, with 50% off some items. There's also a special offer on clothes hire – two items for the price of one! The shop is open from 11 a.m. till 7 p.m. Monday to Saturday and from 12 midday until 6 p.m. on Sunday.

Announcement 4

If you're thinking of visiting London, then think about staying at the Tavistock Hotel. It's just a few minutes' walk from Covent Garden. Double rooms cost less than £200 a night, including breakfast – singles £150 – and the hotel's facilities include a gym and a small swimming pool. But the best thing about the Tavistock Hotel is the staff, who will greet you with a smile and do everything they can to look after you. The Tavistock Hotel – your home in the heart of London.

Announcement 5

Discover the magic of musical theatre: come and see Disney's award-winning show *The Lion King*, at the Lyceum Theatre, Covent Garden. It has been one of the most popular and successful shows in London for more than ten years. There are performances at 7.30 in the evening from Tuesday to Saturday and at 2.30 in the afternoon on Wednesday. *The Lion King* – a magical show for the whole family.

2.19 Lesson 5D, Exercise 1

Joe Have you ever shopped at Harrods?

Eva Yes, I have. I went there with my dad last year.
It's great. Have you been there?

Joe No, I haven't.

Eva We went shopping in Covent Garden, too.

Joe Lucky you! I've never visited London. But I've
shopped at Harrods online.

Eva Really? What did you buy?

Joe I bought some tea for my grandma. It was
really expensive, but she loved it.

2.20 Lesson 5E, Exercise 2

A Life for Sale

Ian Usher, a British man living in Australia, was unhappy with his life. He decided that he wanted a new start – but how? Then he had an idea. He put his whole life up for sale on the online auction site eBay. The sale included his three-bedroom house and all its contents, his car and his jet ski. It even included his job and introductions to his friends. The auction began and attracted 1.75 million visits in the first few hours. Eventually, the bids reached nearly 400,000 Australian dollars (£192,000). Mr Usher was disappointed with the price, but he accepted it. He moved out of his home, and started his new life. He used the money from his sale to achieve his 100 top ambitions – all in 100 weeks! These included swimming with sharks off the coast of Japan, riding an ostrich in South Africa, and getting a part in a Hollywood movie.

A town called Albert

In 2007, an unusual item was put up for sale on eBay: a town called Albert. The town is in Gillespie County in Texas, about 100 km away from the city of San Antonio. There's a school there, a dance hall and a bar. There are also peach and pecan orchards. In the end, a buyer from Italy paid about \$3 million for the town. We don't know why he or she wanted to purchase it. What do the people who live in Albert think of the sale? The answer is: nothing. Nobody has lived in the town for years! The main aim of the sale was to create lots of free advertising for the seller – in this case, an estate agent.

What a bargain!

When a British 16-year-old paid £95 on eBay for a second-hand PlayStation 2 console and two games, he wasn't sure if it was a bargain. But when the goods arrived and he opened the box, the console was there but the games weren't. Instead, there was €65,400 in banknotes! The boy, who has not given his name, was amazed. He told his parents, and they gave the money to the police, who began an investigation. So far, they haven't found out who the cash belongs to or how it got into the box. So what happens to the money? That depends. If the police discover that the money came from crime, it belongs to the government. But if nobody can prove where it's from, the boy and his family can apply to keep it!

2.21 Lesson 5F, Exercise 2

Assistant Can I help you?
 Kylie Yes. There's a problem with this top.
 Assistant Oh, OK. When did you buy it?
 Kylie Last weekend.
 Assistant And what's wrong with it?
 Kylie The zip has come off.
 Assistant Oh dear!
 Kylie I've only worn it once!
 Assistant Hmm. I see.
 Kylie I've got the receipt. Can I have my money back?
 Assistant Well, OK.
 Kylie Thank you.

2.22 Lesson 5F, Exercise 3

There's a problem with this top.
 I've only worn it once!
 I've got the receipt.
 Can I have my money back?

2.23 Lesson 5F, Exercises 6 and 7

1
 Customer Hello.
 Assistant Hi. How can I help?
 Customer It's about this paint. I bought it here last weekend. I want to exchange it.
 Assistant Oh yes. And what's the problem with it?
 Customer It's the wrong colour. I wanted blue paint. And this is a blue tin!
 Assistant But it isn't blue paint ... inside.
 Customer No, it isn't. I'll show you what's inside. I'll open it ... I'll just, er, hang on ... this'll do it ... have you got a screwdriver?
 Assistant Hundreds. Aisle 5. Look, you don't need to open it. It's white paint inside.
 Customer Yes. How did you know that?
 Assistant It says 'white' on the front.
 Customer Oh, yes. Silly mistake. Well, can I change it?
 Assistant Yes, of course, if you've got the receipt with you.

Customer Ah. I haven't got the receipt.
 Assistant I'm sorry. We can only exchange goods with a receipt.
 Customer That's disgraceful. Can I speak to the manager, please?
 Assistant I am the manager.
 2
 Assistant How can I help you?
 Customer Oh, hello. Yes. I bought this watch here about two months ago. It's stopped working.
 Assistant I see. And did it work when you bought it?
 Customer Yes, it worked perfectly when I bought it. But it doesn't now, so ... I want my money back.
 Assistant I'm sorry. We don't give refunds.
 Customer Well, what normally happens?
 Assistant We send the watch back to the manufacturer. They repair it and send it back to us.
 Customer Is that the best you can do? How long will that take?
 Assistant It could take a few weeks. These watches are made in Taiwan.
 Customer That's not good enough.
 Assistant It's our policy, I'm afraid.
 Customer Well I don't think much of your policy. I won't buy a watch from here again!

2.24 Get Ready for your Exam 3, Listening, Exercise 2

- Presenter** Welcome to 'Arts Today'. We have with us in the studio Fernando Dias – a young dancer who is already making his mark on the ballet world. Welcome to the programme, Fernando.
- Fernando** Thank you.
- Presenter** Fernando, you are only in your late teens, yet you are starring in your first role for the Birmingham Royal Ballet. How did you get here and so quickly? Tell us something about your beginnings in Florida.
- Fernando** Well, I was born there, in Miami. My parents are Cuban, but had left there shortly before I was born. We were a poor family, but there was always music in the house, always somebody dancing – my uncle, my dad.
- Presenter** What inspired you to take up ballet particularly?
- Fernando** It happened when I was seven and I saw Carlos Acosta dance for the first time. Then I realised I'd like to do it as well.
- Presenter** Carlos Acosta is a famous half-African, half-Cuban ballet dancer. How did he inspire you?
- Fernando** In many ways. Firstly, I didn't really know what ballet was, but when I saw him dance, I was amazed. He had such strength and power. He seemed like a hero to me. So I went home and found out more about him. And his story inspired me too.
- Presenter** Because he was also Cuban?
- Fernando** Yes, but his childhood was much more difficult than mine. My family wasn't as poor as his. He had 11 brothers and sisters. He sometimes had no shoes or went hungry. He was very energetic and wild and he only enjoyed football, street dancing and running about with his friends. His father was worried about him, so he took Carlos to the national ballet school. There Carlos could learn discipline, and also have a free lunch every day!
- Presenter** And how did that inspire you?

- Fernando** I thought if Carlos Acosta could achieve so much from so little, then I could do the same. It didn't matter if I was poor. I only had to work hard and be determined.
- Presenter** And it helps to be a talented dancer!
- Fernando** Of course, but talent without hard work is nothing.

2.25 Get Ready for your Exam 3, Speaking, Exercises 12 and 13

- Student** I bought these jeans in your shop and the zip broke when I wore them for the first time.
- Examiner** When did you buy the jeans?
- Student** Sorry, but I don't have a receipt.
- Examiner** OK, but when did you buy the jeans?
- Student** Oh, sorry. I bought them last week and I paid 20 pounds for them. Can I have a refund?
- Examiner** I'm afraid the jeans were in the sale and we don't give refunds for the items in the sale.
- Student** OK. Can you exchange them? I remember that I bought similar jeans in your shop last year and they're very good. I still wear them.
- Examiner** Wait a minute. I'll have to ask the manager.